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Data-Driven Coaching to Improve Statewide Outcomes in CABG: Before and After Interventional Study

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Interventional Study
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HIGHLIGHTS

Quality Improvement initiatives based on training in non-surgical skills and surgical coaching can improve outcomes following coronary artery bypass grafting surgery.

When comparing the pre- and post-training periods in quality improvement initiatives, there was a 61.70% reduction in mortality rates following coronary artery bypass grafting surgery.

The focus on training based on non-surgical skills and surgical coaching may represent the frontier for achieving continuous improvement in the results of coronary artery bypass surgery.

Data Statement

The data underlying this study cannot be made available due to ethical restrictions; patients did not consent to their de-identified data being publicly shared. De-identified data can be made available to qualified researchers under their responsibility and assuming the penalties if public disclosure of the data. Data requests should be sent to Renata do Val, Director of the Scientific Committee, Ethics Committee of the Heart Institute— University of São Paulo (renata.doval@incor.usp.br, The data underlying this study cannot be made available due to ethical restrictions; patient
did not consent to their de-identified data being publicly shared. De-identified data c
be made available to qualified researcher

http://www.incor.usp.br/sites/incor2013/index.php/equipe/16-pesquisa/comissao-

cientifica/158-fale-conosco [1]) or Prof. Dr. Alfredo José Mansur, Coordinator,

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http://www.hc.fm.usp.br/index.php?option=com_content&view=article&id=243:comis sao-de-etica-para-analise-de-projetos-de-pesquisa-do-hcfmusp&catid=23&Itemid=229

[2]).

Graphical abstract **GA1**

ABSTRACT

Background: The impact of quality improvement initiatives Program (QIP) on coronary artery bypass grafting surgery (CABG) remains scarce, despite improved outcomes in other surgical areas. This study aims to evaluate the impact of a package of QIP on mortality rates among patients undergoing CABG.

Materials and methods: This prospective cohort study utilized data from the multicenter database *Registro Paulista de Cirurgia Cardiovascular II* (REPLICCAR II), spanning from July 2017 to June 2019. Data from 4,018 isolated CABG adult patients were collected and analyzed in three phases: before-implementation, implementation, and after-implementation of the intervention (which comprised QIP training for the hospital team). Propensity Score Matching was used to balance the groups of 2,170 patients each for a comparative analysis of the following outcomes: reoperation, deep sternal wound infection/mediastinitis \leq 30 days, cerebrovascular accident, acute kidney injury, ventilation time >24 hours, length of stay <6 days, length of stay >14 days, morbidity and mortality, and operative mortality. A multiple regression model was constructed to predict mortality outcomes.

Results: Following implementation, there was a significant reduction of operative mortality (61.7%, *P*=0.046), as well as deep sternal wound infection/mediastinitis (*P*<0.001), sepsis (*P*=0.002), ventilation time in hours (*P*<0.001), prolonged ventilation time (*P*=0.009), postoperative peak blood glucose (*P*<0.001), total length of hospital stay (*P*<0.001). Additionally, there was a greater use of arterial grafts, including internal thoracic $(P<0.001)$ and radial $(P=0.038)$, along with a higher rate of skeletonized dissection of the internal thoracic artery. balance the groups of 2,170 patients each for a comparative analysis of the following outcomes:
reoperation, deep sternal wound infection/mediastinitis \leq 30 days, cerebrovascular accident, acuts
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Conclusions: QIP was associated with a 61.7% reduction in operative mortality following CABG. Although not all complications exhibited a decline, the reduction in mortality suggests a possible decrease in failure to rescue during the after-implementation period.

Keywords: Database; Coronary Artery Bypass Grafting; Quality Improvement Initiatives; Postoperative Complications; Operative Mortality.

INTRODUCTION

In cardiac surgery (CS), the public disclosure of surgical outcomes has been a significant driver for quality improvement initiatives $(QIP)^1$. This phenomenon led to the establishment of large databases, the presentation of results in an adjusted way, and the formulation of quality standards 2,3 . As a result, risk stratification and scores have become indispensable tools for monitoring outcomes. Technical training and standardized perioperative care have contributed to continuous improvement, even in increasingly severe patients. Root cause analysis highlighted the need for non-surgical skills training $4-6$ and surgical coaching 7.8 for continuous progress. While surgical skills training was always prioritized, non-surgical training became essential for better teamwork, task management, and effective response to complications. These ideas can be merged into quality programs focusing on data-driven improvements $4-6,8$. databases, the presentation of results in an adjusted way, and the formulation of quality standards
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Technical training ^a

For a long time, it was believed that surgical results depended solely and absolutely on the improvement of the surgical technique, where technical skills such as speed, assertiveness and boldness would have a unique role in the results ⁹. However, with the increase in the complexity of surgeries and the risk profile of patients, systemic interventions from high-reliability industries such as continuous team training 10 and non-technical skills training in surgical teams 11 have become indispensable. Here it is worth mentioning the use of surgical coaching as a learning strategy to improve human performance 12.

Within a traditionally conservative setting like CS, the inclusion of training encompassing skills beyond surgical techniques poses significant challenges, essential for the successful implementation and sustainability of the new protocols 13,14.

The aim of this study was to evaluate whether non-technical data-driven interventions could be associated with a reduction of mortality and complications after CABG. Our hypothesis was that an educational program training care teams with issues that impact practice and combining coaching for the surgical team would help reduce mortality and complications after CABG.

METHODS

A prospective, observational, multicenter intervention study was conducted by the hospital coordinating the REPLICCAR Project. Between July 2017 and June 2019, five referral hospitals in São Paulo, Brazil, consecutively enrolled patients who underwent CABG (N=4,018). The inclusion criteria were patients over 18 years old undergoing CABG, while exclusion criteria were an indication for combined surgery and emergency procedures.

All data obtained were entered into the REDCap platform, within an area created to the REPLICCAR II project, by health-trained professionals assigned to this task. All variables and outcomes followed the criteria and definitions from the STS Adult CS 15 Database version 2.9 15. Periodic quality audits were carried out to verify data accuracy, integrity, and consistency 16. As shown in Supplementary Figure 1, Supplemental Digital Content 1,

http://links.lww.com/JS9/B931, the study followed a specific timeline, beginning with a nine-month period of initial data collection (usual care). This was followed by a six-month period that included data analysis to implement a package of improvements focused on training in non-surgical skills and surgical coaching, followed by a new nine-month data collection period (before $[N=1,910]$ and after-implementation [N=1,163] periods).

After carrying out the Propensity Score Matching (PSM), we compared the before and afterimplementation periods $(N=2,170)$. It is important to mention that data from the implementation phase were not analyzed, as described in the study flowchart (figure 1). This study has been reported in line with the STROCSS criteria 17, Supplemental Digital Content 2, http://links.lww.com/JS9/B932.

Interventions

After analyzing the data from the initial period, we implemented a package of measures focusing on QIP (Figure 2). Thus, the chosen strategies encompassed the training of hospital teams in five nonsurgical skills: 1) Phase of Care Mortality Analysis (POCMA) ¹⁸, 2) Patient glycemic control ¹⁹, 3) Patient blood management ²⁰, 4) Optimization of hospitalization times based on Enhanced Recovery After Surgery (ERAS) protocol ^{21,22} and 5) Impact of failure to rescue ²³. In addition, guidance based on surgical coaching was provided to enhance the use of arterial grafts and the rate of skeletonized dissection of the internal thoracic artery ²⁴. http://links.lsw.com/JS9/B931, the study followed a specific timeline, beginning with a nine-more
period of initial data collection (usual care). This was followed by a six-month period that include
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An educational program was conducted at hospitals starting with visits to understand care workflows. Then, a six-part, 1-hour online training on key topics was presented, half of which covered theoretical foundations and evidence, followed by discussions on improving hospital outcomes using specific data, with multiprofessional leaders of each hospital.

After the implementation of this package of measures, a training program was structured for the CS care line at each participating hospital, involving a 10-day immersion at each facility, including onsite visits and both synchronous and asynchronous classes.

The study executive committee, together in collaboration with the principal investigators from each hospital, evaluated and certified the readiness of each facility for the after-implementation phase. Regarding surgical coaching, each surgical team was able to increase the use of arterial grafts, including the double internal thoracic artery and radial artery grafts 24,25 , and increase the rate of skeletonized dissection of the internal thoracic artery. The orientations provided on surgical coaching were structured based on the concepts of the Michigan model 25 . Throughout the afterimplementation period, periodic meetings were held with the research committee of each center to monitor the teams' performance. It is important to note that it was an indispensable requirement to enter the study that each participating hospital was committed to implement the strategies outlined by the executive committee of the REPLICCAR II project. Thus, all five participating centers signed a consent agreement with the research committee of the coordinating center. It is worth emphasizing that the leadership of each hospital's board of directors endorsed the design of the REPLICCAR II project. The primary aim of the project was to enhance the outcomes of myocardial revascularization surgeries through a comprehensive training program encompassing both technical and non-technical aspects of healthcare delivery. This training focused on optimizing perioperative care without requiring substantial investments in additional staff or physical hospital infrastructure. coaching were structured based on the concepts of the Michigan model ²⁵. Throughout the after-
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The training process involved an initial general meeting with the participating centers to present the data and its association with the outcomes. Subsequently, six training sessions were conducted for each theme, tailored to the unique characteristics of each hospital. After the completion of training for each center and validation by their respective principal researchers, the project's executive committee approved the training program and initiated the second phase of data collection.

Outcomes

Nine outcome variables were used to compare the pre- and after-implementation phases: reoperation for bleeding, deep sternal wound infection \leq 30 days, cerebrovascular accident, acute kidney failure, ventilation time >24 hours, length of stay <6 days, length of stay >14 days, morbidity and mortality, and operative mortality.

The outcomes were defined as follows: 1) Morbidity: development of a composite outcome (regardless of the number of associations), including cerebrovascular accident, acute kidney failure, prolonged ventilation, deep sternal wound infection, and reoperation for bleeding; and 2) Operative mortality: defined as death occurring during the hospitalization in which the operation was performed or all deaths, regardless of cause, that occurred after hospital discharge but before the end of the $30th$ postoperative day.

Statistical Methods

The statistical analyses were conducted using R software version 4.0.2.

Descriptive statistics for continuous variables were expressed in terms of summary measures (mean, median, standard deviation, and quartiles), while categorical variables were expressed as percentages. Due to missing data, the percentages were calculated based on the number of responses obtained rather than the total number of patients.

PSM was used to pair the groups using the GenMatch function (Supplementary Table 1, Supplemental Digital Content 3, http://links.lww.com/JS9/B933), available in the MatchIt package of R software, and its quality was verified by using the standardized mean difference (SMD) method. The variables used for matching included age, sex, hospital admission status, diabetes control, and the Society of Thoracic Surgeons (STS) risk score for mortality.

Continuous variables from the two groups were compared using the t-test for normally distributed variables (Anderson-Darling test), and non-parametric tests were applied for the other variables. Mann-Whitney test was used for homogeneous variables, and the Brunner-Munzel test was used for heterogeneous variables. Categorical variables were analyzed using Fisher's exact test or the chisquare test. Two-tailed hypotheses were considered. Furthermore, the constructed confidence intervals have a 95% confidence level. recentages. Due to missing data, the percentages were calculated based on the number of response percentages. Due to missing data, the percentages were calculated based on the number of response obtained rather than the t

The primary analysis aimed to assess the effect of the intervention on discrepancy rates, with ancillary analyses conducted to determine mechanisms of action.

For the associations between explanatory variables and outcomes, the logistic regression model was used. Significant variables identified in the simple model were then used in the forward stepwise regression to build the multiple model. The multiple model was evaluated using the Hosmer-Lemeshow test, and C statistics were calculated to assess model performance.

RESULTS

After PSM, 1,085 patients each were evaluated both before and after the implementation of the package of measures (N=2,170, Table 1). In the before-implementation phase, patients had a higher proportion of females (*P*=0.013), elevated glycosylated hemoglobin levels (*P*=0.003), increased blood glucose levels (*P*=0.019), and a higher prevalence of Canadian Cardiovascular Society (CCS) angina class III (*P*=0.010). After-implementation patients had a higher body mass index (*P*=0.020), family history of coronary artery disease (*P*<0.001), and a higher incidence of CCS class IV $(P=0.010)$.

REPLICCAR II: *Registro Paulista de Cirurgia Cardiovascular II*; CCS classification: Canadian Cardiovascular Society classification for angina; NYHA classification: New York Heart Association functional classification, STS: Society of Thoracic Surgeons.

Regarding the intraoperative period (Table 2), it was observed that patients followed up in the afterimplementation period had a prolonged cardiopulmonary bypass time (*P*<0.001), cross-clamp time (*P*<0.001), and surgical time (*P*<0.001) compared to the before-implementation group. Additionally, there was a greater use of arterial grafts (internal thoracic [*P*<0.001] and radial [*P*=0.038]), a higher rate of skeletonized dissection of the internal thoracic artery, and a greater frequency of extubation in the operating room (*P*<0.001).

Table 3 compares postoperative variables, addressing outcomes and the length of hospital stay. After the implementation of the data driven interventions were observed a significant reduction of operative mortality (*P*=0.046, Supplementary Figure 2, Supplemental Digital Content 4, http://links.lww.com/JS9/B934, where the pre- and after-implementation graphs represent the reduction in observed mortality [a] in patients with the same mortality risk expected by STS [b]), the first outcome of this present analysis. On the same hand, the post-implementation period had a decrease of deep sternal wound infection/mediastinitis (*P*<0.001), sepsis (*P*=0.002), ventilation time (*P*<0.001), prolonged ventilation (*P*=0.009), postoperative peak blood glucose (*P*<0.001), and prolonged and total hospitalization time (*P*=0.003 and *P*<0.001, respectively). implementation period had a prolonged eardiopulmonary bypass time ($P<0.001$), cross-clamp tim
 $(P<0.001)$, and surgical time ($P<0.001$) compared to the before-implementation group.

Additionally, there was a greater use

To identify factors associated with the outcome of operative mortality, univariate regression analysis was used to identify variables correlated with the event (supplementary table 2, Supplemental Digital Content 5, http://links.lww.com/JS9/B935). Subsequently, from the data obtained in the analysis, multivariate regression was used to create a multiple model (Table 4).

The multiple model analysis yielded several important findings:

1. The study period was statistically relevant for patients, where the likelihood of death after CABG was 1.821 (1/0.549) times higher in the before-implementation period of the package of measures compared to the after-implementation period ($P=0.046$).

2. For every increase in the patient's age, the likelihood of death increased by 1.062 times (*P*<0.001).

3. For each minute of CPB, the likelihood of death increased by 1.012 times (*P*=0.007).

4. The need for an intra-aortic balloon pump increased the likelihood of death by 7.008 times compared to those who did not require it (*P*<0.001).

5. Patients with kidney injury in the postoperative period were 12.846 times more likely to die (*P*<0.001).

6. Patients who required readmission to the ICU were 2.389 times more likely to die compared to those who did not require readmission (*P*=0.037).

7. With each additional hour of postoperative pulmonary ventilation, the likelihood of death increased by 1.081 times (*P*<0.001).

This multiple model for predicting mortality risk after CABG surgery was validated through calibration using the Hosmer-Lemeshow test $(P=0.743)$ and discrimination with an area under the receiver operating characteristic (ROC) curve of 0.92 (Figure 3).

DISCUSSION

Our study brings an unprecedented contribution, as it is the first to demonstrate a 61.7% reduction in mortality after CABG through the implementation of training in non-surgical skills and the utilization of surgical coaching. Although existing evidence suggests that these measures can enhance surgical team performance and improve outcomes in other specialties $7,8$, the scientific literature still lacks evidence in cardiovascular surgery. to those who did not require readmission ($P=0.037$).

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This multiple model for predictin

In this aspect, the establishment of a registry is pivotal in implementing QIP ²⁶. The release of surgical results in New York State has historically driven the emergence of large records in $CS¹$, reducing hospital mortality by 65.7%. Over time, hospitals began to build databases and implement quality programs, resulting in significant improvements in outcomes $27-33$.

Our research group collaborated in establishing the pioneering REPLICCAR database 34,35 in Brazil. This initiative has brought the first reports on the implementation of quality initiatives in our setting $36-39$. Participating centers in REPLICCAR embraced quality programs, including the largest public hospital for cardiac surgeries in a developing country, which achieved a significant reduction in mortality, and a private hospital that achieved a significant reduction in hospitalization times ^{28,40}.

The second REPLICCAR project had two objectives: upgrading our data collection for a quality registry ¹⁶ and creating training strategies for better surgical outcomes based on the data collected during the before-implementation phase. Based on the data, the committee decided to provide training to hospital teams in non-technical subjects: root cause analysis of mortality with POCMA 41 , glycemic control 19 , blood management 36,37,42 , ERAS protocol timing optimization^{22,43,44}, reduction of failure to rescue ^{45,46}, and orientation based on surgical coaching for artery dissection and use of arterial grafts 47–49.

The incorporation of training in non-surgical skills and surgical coaching, although complementary to technical training in reducing adverse events 50 , is still rare and dispersed in hospitals $^{4,6-8,51}$. However, this methodology has been adopted in centers in the United Kingdom, Australia, Canada, Japan, and Denmark ^{52,53}.

Root cause analysis of patients who have progressed to death helps to identify opportunities for improvement in perioperative care 40 . One of the most used instruments is the POCMA 41 , which helped us to understand areas where each center could improve and add efforts to reduce complications and, especially, deaths, as shown in other settings ¹⁸.

Regarding glycemic control, patients in the after-implementation phase exhibited improved preoperative glycemic (*P*=0.009) and glycated hemoglobin (*P*=0.003) levels compared to patients in the before-implementation phase. Even though this was temporarily reversed during the intraoperative period $(P<0.001)$, postoperative glycemic values returned to being significantly better in the after-implementation phase (*P*<0.001), which describes the teams' proficiency in this linear control.

Our analysis showed that pre- and after-implementation patients had similar pre-surgery hemoglobin levels. However, after-implementation patients had slightly lower intraoperative hemoglobin, possibly leading to more red blood cell (RBC) transfusions post-surgery (*P*<0.001). Conversely, hemoglobin values were slightly higher before hospital discharge (*P*=0.075), which may have raised the postoperative kidney injury rates in after-implementation patients $(P=0.014)$, as previously reported in the literature 54,55. Notably, after the latest evidence regarding the criteria for RBC transfusion, we shifted from a restrictive policy 42 to a rational transfusion model 56 . Despite a 20.6% transfusion rate in the after-implementation period, it is below the average of American centers $\overline{57}$. I towever, this methodology has been adopted in centers in the United Kingdom, Australia, Canad

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Root cause analysis of patients who have progressed to death helps to identify opportunities fo

Based on ERAS protocol, our goal was to achieve immediate extubation and shorter hospital stays. In the after-implementation phase, the rate of extubation in the operating room increased $(P<0.001)$, reducing extubation times and prolonged ventilation. Although there were no differences in ICU times and postoperative times in the after-implementation phase, total hospitalization times decreased (*P*<0.001).

This association was discussed in our recent study ⁵⁸. After-implementation phase saw longer crossclamp and CPB times, in addition to prolonged operating room stay, likely due to the increased arterial graft use.

The failure to rescue concept introduced a new and well-defined quality metric for the teams: a parameter that evaluates the rapid response of teams in preventing death among patients who develop complications after surgery ^{45,46}. In our study, we can state that, in the after-implementation phase, there was no overall decrease in all complications (*P*=0.285) and even some complications such as atrial fibrillation ($P=0.016$) and acute kidney injury ($P=0.014$) increased during this phase. As hospital mortality decreased in the after-implementation phase, we can hypothesize that there was a decrease in failure to rescue during this period.

Regarding orientations based on surgical coaching, the emphasis was on two actions: increasing the use of arterial grafts and promoting the rate of skeletonized dissection of the internal thoracic artery. Comparing the pre- and after-implementation periods, we identified a significant increase in the use of arterial grafts (right internal thoracic artery, *P*<0.001 and radial graft, *P*=0.038), as well as in the rate of skeletonized dissection of the internal thoracic artery (*P*<0.001).

The increase in the rate of skeletonized dissection of the internal thoracic artery may have contributed to the decrease in the rate of deep sternal wound infection (*P*<0.001) observed in the after-implementation phase, consistent with several publications. On the other hand, the increased use of arterial grafts aligns with current best practices, as these grafts offer advantages such as longer patient survival in the long term, a lower incidence of complications, and better graft patency. These benefits have encouraged teams to use them, despite the greater technical difficulty and the consequent prolongation of surgical times ^{47,49,59}. develop complications after surge v^{45,66}. In our study, we can state that, in the siler-implementation
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To validate the impact of the implementation of these QIP measures, we built a multiple model to identify variables that predict mortality in the registry. The before-implementation period was a predictor of mortality, increasing the likelihood of death by 1,821 times. Other well-known predictive variables included increased age (OR: 1.062 , CI: 1.027 - 1.098) ^{60,61}, longer CPB time (OR: 1.012; CI: 1.002-1.02; $P=0.007$)⁶², need for an intra-aortic balloon pump (OR: 7.008, CI: 3.515-13.970*; P*<0.001) 63,64, ICU readmission (OR: 2.389, CI: 1.053-5.421) 65,66, total pulmonary ventilation time (OR: 1.081, CI: 1.036-1.129)⁶⁷nd postoperative kidney injury rate (OR: 12.846, CI: 7.149-23.082) 68–70.

The internal validation of the multiple model demonstrated its accuracy in predicting mortality risk after CABG surgery. However, it is important to note that external validations are essential to

confirm its efficiency and enable large-scale use. A follow-up analysis of those groups is being conducted by the authors and will be analyzed in the next year for publication. For instance, the successful results presented were due to having expanded training for the entire surgical and multidisciplinary team involved in patient care for CABG, which goes beyond the surgical technique, and impacts the system.

Study limitations

Our study has some limitations.

1) Despite being a non-randomized study, the data were analyzed from a prospective, multicenter registry (funded by the government and audited by an international institution), with a before and after-implementation analysis and risk adjustment of populations using PSM. Data accuracy was ensured through a structured database, validated variables, and quality audits¹¹.

2) The before-after design does not consider secular trends. However, no other significant changes in the clinical practice of these hospitals were recorded or identified.

3) Training based on non-surgical skills and surgical coaching was conducted by experts through interviews and classes. Although there was no measurement of the impact of these interventions, the participating institutions committed to following guided practices. The implementation of REPLICCAR brought opportunities for improvement in our CS scenario. It has enabled continuous monitoring of our practice over time, as well as process control and monitoring of risk factors. We understand that the enhancement of quality in CS implies perioperative care optimization. Multiple regression analysis confirmed that the before-implementation period, age, CPB time, need for an intra-aortic balloon pump, ICU readmission, kidney injury, and pulmonary ventilation time were predictors of operative mortality with an area under the ROC curve of 0.96%. **Study limitations**

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1) Despite being a non-randomized study, the data were analyzed from a prospective, multicenter

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CONCLUSIONS

The implementation of this statewide QIP, based on strategies from an analysis of the initial registry collection, was associated with a 61.70% reduction in mortality after CABG. It is noteworthy that this reduction in operative mortality, and not necessarily in other complications after CABG, may be attributed to a decrease in failure to rescue; however, further analyses should clarify this hypothesis.

CONFLICTS OF INTEREST

None.

Provenance and peer review Not commissioned, externally peer-reviewed.

RECK

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Figure 1- Study flowchart.

Figure 2 – Methodology used for implementing a package of measures focusing on quality improvement initiatives.

REPLICCAR II: Registro Paulista de Cirurgia Cardiovascular II; CCS classification: Canadian Cardiovascular Society classification for angina; NYHA classification: New York Heart Association functional classification, STS: Society of Thoracic Surgeons.

Table 2 – Intraoperative variables of REPLICCAR II patients after propensity score matching.

REPLICCAR II: *Registro Paulista de Cirurgia Cardiovascular II.*

Table 3 – Outcome variables and postoperative evolution of REPLICCAR II patients after PSM.

REPLICCAR II: *Registro Paulista de Cirurgia Cardiovascular II*; ICU: intensive care unit.

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*Associated with additional time related to readmission to the unit.

Table 4 – Multiple model.

